



MICROSOFT APPLICATIONS

yellowspring 
Business IT Solutions

MICROSOFT SOFTWARE SOLUTIONS

THE EFFECTIVE WAY TO DELIVER MICROSOFT APPLICATIONS

The Microsoft Office suite of applications are a business essential; one that is used each and every day by your workforce. However, ensuring you have enough server power to support their use, the right licensing in place and maintaining everyone on the same release can be challenging.

At YellowSpring, we are experts at delivering the IT environment and applications that businesses need to be successful. We take care of the technology, so you can focus on your business. Within the YSCloud we can either host and manage your MS Office environment, or provide you with access to our ready-built solutions. Either way, your users gain access to the applications they need in a highly secure, reliable and responsive environment.

WHY YELLOWSPRING?

RELIABLE & RESPONSIVE - The Cloud has resilience and scalability built-in; so your MS environment is always available and can instantly scale to the demands placed on it.

FULLY MANAGED - We not only take care of the infrastructure, but also ensure that you are maintained on the latest releases and all relevant patches and service packs are applied.

SEAMLESS MIGRATION - We are able to seamlessly migrate your current Microsoft Office environment to the Cloud; preserving your existing environment and minimising both risk and user disruption.

FLEXIBLE COMMERCIAL OPTIONS - If you currently have Microsoft Licenses, we are able to migrate these to the Cloud. Alternatively, we are able to offer you options for license purchase or flexible pay-as-you-use licensing.

MICROSOFT EXCHANGE

Microsoft Exchange Online is an email, calendar and contacts solution, delivered from the Cloud.

- Secure access to your business email, contacts and calendar on any web-enabled device
- Resilient solution, via geographically diverse datacentres with built-in redundancy
- Anti-spam and anti-malware protection, with 24/7 telephone support

Yellowspring helps to simplify IT management by eliminating the need to deploy, configure and maintain an on-premise email/messaging solution. For customers with on-premise Active Directory, the Directory Synchronization Tool helps keep your on-premises and on-line Active Directories in sync.

The Yellowspring Migration Tool makes it easy to move your company mailbox data to the Cloud, minimising disruption and getting you up and running in no time.

Exchange Online provides advanced security and reliability to help protect your information.

Maintain the latest defence against malware and spam with a service that handles hundreds of millions of messages around the world every day and is updated to address new malware and spam threats quickly.

Data Loss Prevention (DLP) capabilities prevent users from mistakenly sending sensitive information to unauthorized people, while informing them of internal compliance policies.

Safeguard your data by hosting it in geographically distributed data centres, with continuous data backup, premier disaster recovery capabilities, and a team of security experts monitoring Exchange Online around the clock.

Deliver reliability, availability and performance with a guaranteed 99.9% uptime, financially-backed service level agreement.

MICROSOFT EXCHANGE KEY FEATURES

Yellowspring offers a comprehensive Microsoft Exchange Online solution. Key features include:

STANDARD PACKAGE	50 GB of mailbox storage allocated for each user
	E-mail, shared calendar and contacts
	Use of HTTPS helps keep Internet access secure
	Virus/spam filtering via Microsoft Forefront Online Security for Exchange
	Single sign-on capability via Sign In application
	24/7 Web form and phone-based Tier 2 support for IT administrators
	User subscription fee
DESKLESS WORKER LICENCE	Low cost offering to users who do not currently have messaging capabilities
	Outlook Web Access Light, 500 MB mailbox, Global Address List (GAL) access, Contacts
CLIENT SUPPORT	Microsoft Office Outlook 2007 and Outlook 2003 via Outlook Anywhere
	Outlook Web Access with Internet Explorer® 6.0 or later or Firefox 3.0 or later
	Support for POP client connectivity
MOBILITY	Push e-mail, calendar, contacts, tasks and calendar with GAL integration, remote password reset and device wipe. Compatible with devices that use Exchange ActiveSync®, including Microsoft Windows Mobile 6.0 and above; iPhone 2.0, and many Nokia phones
	Support for BlackBerry devices that use Microsoft's Hosted BlackBerry service or BIS
DATA PROTECTION SERVICE	Continuous replication of data for off-site backup
	Deleted item retention and deleted mailbox recovery
	Business continuity and disaster recovery
SECURITY	Regular security assessments
	Continuous intrusion monitoring and detection
SERVICE LEVEL AGREEMENTS	99.9% scheduled uptime with financially backed service level agreements
MIGRATION TOOLS	Migrate POP/IMAP and Exchange Server mailbox data to Exchange Online
DIRECTORY SYNCHRONIZATION TOOL	Migrate POP/IMAP and Exchange Server mailbox data to Exchange Online
E-MAIL COEXISTENCE	Email coexistence enables customers to maintain both on-premises Exchange Server mailboxes and Exchange Online mailboxes in an integrated email environment.
ADMINISTRATION	Centralized, Web-based access for configuration and administration of Exchange Online services, including mailboxes, user settings, distribution lists, company settings, and staff settings
	Administrators download Directory Synchronization, Migration, and Sign In tools here
SIGN IN APPLICATION	Provides single sign-on capability and access to all Microsoft Online Services

OFFICE 365

KEY FEATURES

Office 365 is an online, subscription-based service that provides access to all your MS Office applications; from the Cloud.

Microsoft Office 365 is the Cloud version of the familiar Microsoft Office suite of applications. Because it comes from the Cloud, it is always up to date, available on any device and anywhere you have a connection to the Internet.

Key features:

EMAIL & CALENDARS	Use business-class email through a rich and familiar Outlook experience you can access from your desktop or from a web browser using the Outlook Web App. Get a 50 GB mailbox per user and send attachments up to 25 MB.
ONLINE CONFERENCING	Host online meetings with audio and video using one-click screen sharing and HD video conferencing.
INSTANT MESSAGING AND SKYPE CONNECTIVITY	Connect with other Lync users via instant message, voice calls, and video calls and let people know your availability with your online status. Share presence, IM and audio calling with Skype users.
PUBLIC WEBSITE	Design and maintain your own public website with no additional hosting fees. Use your own domain name to promote your brand.
SIMPLE FILE SHARING	OneDrive for Business provides 25 GB of storage for each user, enabling access to their documents from virtually anywhere. Share files with other users inside and outside the organisation, control who can see and edit each file and easily sync files with PCs and devices.
TEAM SITES	Enable easy access and sharing of documents with 10 GB baseline storage plus 500 MB of storage per user.
MOBILE APPS FOR YOUR DEVICES	Access, edit and view Word, Excel, and PowerPoint documents on Windows Phones. Use the OneNote, OWA, Lync Mobile and SharePoint Newsfeed apps on most devices.

OFFICE 365 FOR **BUSINESS**

All Office 365 for business plans include:

RELIABILITY	Peace of mind comes from knowing your services are available with a guaranteed 99.9% uptime, financially-backed service level agreement (SLA).
SECURITY	Your data is yours. We safeguard it and protect your privacy.
ADMINISTRATION	Deploy and manage Office 365 across your company without the need for a dedicated IT resource.
UP TO DATE	No need to pay for version upgrades; updates are included in your subscription. New features are rolled out to Office 365 customers regularly.
SUPPORT	YellowSpring provides telephone and online support along with a library of how-to resources.

SPLA PROGRAM BENEFITS

The Microsoft Services Provider License Agreement (SPLA) program is specially designed by Microsoft to deliver a simple solution to all service providers who would like to offer software as a service.

SPLA Characteristics

SPLA enables service providers to license Microsoft products on a monthly basis to provide services and hosted applications to their end customers.

- **Near zero start-up costs**
- **Pay per use: payment after use**
- **Flexible user and processor licensing**
- **Quick and flexible towards market demands**
- **Inclusive Software Assurance**
- **Contract between Service Provider and SPLA Reseller**
- **Service Provider is the licensee**

SPLA Program Benefits

- **Competitive Pricing:** SPLA pricing incorporates Software Assurance (Microsoft's new maintenance offering) in providing service providers with the most current versions of the products available in the Program for one simple monthly price.
- **Pricing Stability:** SPLA price changes (if any) will only occur on an annual basis in January and will be proportional to price changes in the Microsoft Open Licensing Program during the preceding year.
- **Use Rights Protection:** The Service Provider Use Rights document details all product use rights for this program. Product use rights are specific to each version and will not change for the duration of the program.
- **Cash Flow Management:** With SPLA, service providers have near zero start-up costs, since they only pay for licenses based on what they used to provide services each month.

ABOUT YELLOWSPRING

Yellowspring is a specialist in providing Cloud, Datacentre and IT Infrastructure-As-A-Service to small to medium-sized businesses. What makes Yellowspring unique is our attention to detail and focus on exceptional service delivery.

We like to view ourselves as a new breed of IT Service Provider. We are not an IT Outsourcer; we are not a Datacentre; we are not a Hosting Company - we are all of these things, but most of all, we are a service company. We are judged on the

service we provide to our clients and the impact that the services we deliver has on their business.

Our aim is to be a seamless part of our client's organisation, fully understanding their business needs and then using our knowledge and experience to deliver exceptional IT. We focus on what we are good at, leaving you to focus on what you are good at - your business.

Yellowspring Ltd 01268 494 160 | www.yellowspring.co.uk